

# SHASHINI RANASINGHE

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## SUMMARY

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Software Development student at Seneca Polytechnic with hands-on experience in full-stack web development, including React.js, Node.js, Flask, and MongoDB. Successfully developed and deployed applications both independently and in teams, demonstrating strong problem-solving, collaboration, and technical skills. Recognized as a Hackathon finalist and consistently placed on the President's Honors List. Passionate about creating impactful software solutions and continuously improving my development skills.

## EDUCATION

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### Seneca Polytechnic

Honours Bachelor of Technology – Software Development

*Class of 2027*

### Staffordshire University

Certificate of Higher Education in Software Engineering – Software Engineering

*Class of 2023*

## WORK EXPERIENCE

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### Ama Manpower Solutions

Customer Service Representative

**Toronto, ON**

*Dec 2023 - Jan 2025*

- Responded to customer inquiries and resolved complaints, ensuring a positive service experience.
- Managed multiple client requests simultaneously, prioritizing time-sensitive issues effectively.
- Collaborated with team members to improve service processes and enhance customer satisfaction.

## PROJECTS

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ReText | React.js, Flask, PostgreSQL, JWT, CSS Modules

*Jan 2025 – Apr 2025*

- Designed and developed a full-stack web platform enabling students to buy and sell secondhand textbooks within their college community.
- Utilized React.js with React Router for the front end and Flask with SQLAlchemy/PostgreSQL for the backend, integrating JWT-based authentication with college email validation.
- Led the implementation of core features including course-code search, seller profile pages with star ratings, and secure user login.

AVAIL | Node.js, MongoDB, Express, Git, Responsive Design

*Sept 2024 - Dec 2024*

- Designed and contributed to a full-stack web application connecting consumers with local service providers through secure listings and messaging.
- Utilized Node.js and MongoDB for backend development, implementing user authentication and scalable data management.
- Led front-end contributions by designing responsive UI components and collaborating with teammates using Agile and Git for version control.

## AWARDS & CERTIFICATIONS

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PMI Project Management Ready

*Dec 2025*

Seneca Hackathon - Finalist

*Feb 2025*

President's Honour List

*Fall 2024 & Winter 2025*

Google UX Design Professional Certificate

*Sep 2024*

## TECHNICAL SKILLS

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**Programming Languages:** C, C++, C#, Python, JavaScript

**Web Development:** HTML, CSS, Next.js, React.js, Node.js, Flask, REST APIs

**Database Management:** Oracle, MySQL, MongoDB, PostgreSQL, SQLAlchemy

**Frameworks & Tools:** Figma, Adobe XD, Git, GitHub

## SOFT SKILLS

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Collaboration | Problem Solving | Time Management | Adaptability | Customer Service